



14 January 2016

SAFETY & SECURITY IN SABAH

Greetings from Sutera Harbour Resort!

The safety and security of all our guests is of paramount importance to the Resort. With the current global security challenges, we would like to share the safety and security measures that are essential in our Resort's operation.

- Our safety procedures are often reviewed and audited by the relevant local authority department to ensure the Resort is equipped to handle emergency cases accordingly.
- Dedicated Trained Resort Staff appointed at each property who are responsible and accountable for the safety and security of all our guests as well as their well-being.
- The Resort is equipped with closed circuit television and recording technology (CCTV) at key locations, which are monitored by security officers on a 24 hours a day, 7 days a week basis.
- Dedicated Fire / Life / Safety Officers appointed at each property who are responsible to supervise and maintain our fire / life / safety systems as well as monitor and take charge during emergencies.
- Comprehensive emergency response training for our staff from various departments to assess and respond appropriately in case of emergencies.
- The recent installation of a security check-point at the entrance of the Resort heightens the security in order to closely monitor all vehicles that enter and exit the Resort premises.
- The Resort also liaises closely with local authorities in establishing and tightening the security in our Resort with frequent patrolling by the police department.

Sutera Harbour Resort is committed in creating a safe and secure environment for all our guests.

For further enquiries about the Resort or the safety measures taken, please do not hesitate to contact our Communications Department at communications@suteraharbour.com.my.